

# January 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<b>Week 1</b>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
				1	2	3
4	5 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	6 ♦ Respectful Workplace: Managers	7 ♦ Respectful Workplace: Staff—AM & PM	8 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	9 Special Projects	10
<b>Week 2</b>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
11	12 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	13 ♦ Respectful Workplace: Manager's	14 ♦ Respectful Workplace: Staff—AM & PM	15 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM <b>Nashville</b> Respectful Workplace: Staff—AM & PM	16 Special Projects	17
<b>Week 3</b>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
18	19 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive <b>No Workshops Legal Holiday</b>	20 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	21 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	22 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	23 Special Projects	24
<b>Week 4</b>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
25	26 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	27 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent <b>Nashville</b> ♦ Becoming a Change Agent	28 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	29 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone <b>Nashville</b> ♦ Customer Service Zone	30 Special Projects	31

# February 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<b>Week 1</b>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
1	2 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	3 ♦ Respectful Workplace: Managers	4 ♦ Respectful Workplace: Staff—AM & PM	5 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	6 Special Projects	7
<b>Week 2</b>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
8	9 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	10 ♦ Respectful Workplace: Manager's	11 ♦ Respectful Workplace: Staff—AM & PM	12 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM <b>Nashville</b> Respectful Workplace: Staff—AM & PM	13 Special Projects	14
<b>Week 3</b>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
15	16 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive <b>No Workshops</b> <b>Legal Holiday</b>	17 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	18 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	19 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	20 Special Projects	21
<b>Week 4</b>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
22	23 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	24 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent <b>Nashville</b> ♦ Becoming a Change Agent	25 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	26 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone <b>Nashville</b> ♦ Customer Service Zone	27 Nashville Special Projects	28

# March 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<i>Week 1</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
1	2 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	3 ♦ Respectful Workplace: Managers	4 ♦ Respectful Workplace: Staff—AM & PM	5 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	6 Special Projects	7
<i>Week 2</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
8	9 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	10 ♦ Respectful Workplace: Manager's	11 ♦ Respectful Workplace: Staff—AM & PM	12 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM <b>Nashville</b> Respectful Workplace: Staff—AM & PM	13 Special Projects	14
<i>Week 3</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
15	16 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive	17 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	18 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	19 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	20 Special Projects	21
<i>Week 4</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
22	23 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	24 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent <b>Nashville</b> ♦ Becoming a Change Agent	25 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	26 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone <b>Nashville</b> ♦ Customer Service Zone	27 Special Projects	28
29	30	31				

# April 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<i>Week 1</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
			1	2	3	4
5	6 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	7 ♦ Respectful Workplace: Managers	8 ♦ Respectful Workplace: Staff—AM & PM	9 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	10 Special Projects <i>No Workshops Legal Holiday</i>	11
<i>Week 2</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
12	13 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	14 ♦ Respectful Workplace: Manager's	15 ♦ Respectful Workplace: Staff—AM & PM	16 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM Nashville Respectful Workplace: Staff—AM & PM	17 Special Projects	18
<i>Week 3</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
19	20 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive	21 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	22 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	23 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	24 Nashville Special Projects	25
<i>Week 4</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
26	27 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	28 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent Nashville ♦ Becoming a Change Agent	29 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	30 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone Nashville ♦ Customer Service Zone	Special Projects	

# May 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<i>Week 1</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
				1		2
3	4 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	5 ♦ Respectful Workplace: Managers	6 ♦ Respectful Workplace: Staff—AM & PM	7 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	8 Special Projects	9
<i>Week 2</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
10	11 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	12 ♦ Respectful Workplace: Manager's	13 ♦ Respectful Workplace: Staff—AM & PM	14 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM <b>Nashville</b> Respectful Workplace: Staff—AM & PM	15 Special Projects	16
<i>Week 3</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
17	18 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive	19 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	20 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	21 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	22 Special Projects	23
<i>Week 4</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
24	25 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	26 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent <b>Nashville</b> ♦ Becoming a Change Agent	27 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	28 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone <b>Nashville</b> ♦ Customer Service Zone	29 Special Projects	30
31						

**No Workshops  
Legal Holiday**

*Strategic  
Learning  
Solutions*

# June 2009

SUN	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SAT
<i>Week 1</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
	1 ♦ Respectful Workplace: Managers ♦ Organizational Policies and Practices ♦ New Supervisory Leadership Development	2 ♦ Respectful Workplace: Managers	3 ♦ Respectful Workplace: Staff—AM & PM	4 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM	5 Special Projects	6
<i>Week 2</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
7	8 ♦ Respectful Workplace: Staff—AM & PM ♦ Organizational Policies and Practices ♦ Communication Breakdown—AM	9 ♦ Respectful Workplace: Manager's	10 ♦ Respectful Workplace: Staff—AM & PM	11 ♦ Communications Breakdown—AM ♦ Generations for Staff—PM <b>Nashville</b> Respectful Workplace: Staff—AM & PM	12 Special Projects	13
<i>Week 3</i>	NASHVILLE	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	CHATTANOOGA, KNOXVILLE, MEMPHIS	NASHVILLE	
14	15 ♦ Respectful Workplace: Managers ♦ Giving Employee Feedback (MP) ♦ Principles for Positive	16 ♦ Organizational Policies and Practices OR ♦ Becoming A Change Agent	17 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	18 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone	19 Special Projects	20
<i>Week 4</i>	NASHVILLE	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	JACKSON, TRI-CITIES	NASHVILLE	
21	22 ♦ Giving Employee Feedback (MP) ♦ Respectful Workplace: Managers ♦ Generations: Staff—AM & PM	23 ♦ Organizational Policies and Practices OR ♦ Becoming a Change Agent <b>Nashville</b> ♦ Becoming a Change Agent	24 ♦ Giving Employee Feedback (MP) OR ♦ Principles for Positive Performance	25 ♦ New Supervisory Leadership Development OR ♦ Customer Service Zone <b>Nashville</b> ♦ Customer Service Zone	26 Special Projects	27
28	29	30				